



March 6, 2015

11:30 a.m.— 1:00 p.m.

Mackinaw Room

Legislative Staff Briefing

Lunch is provided

This briefing is being provided by DIFS to help legislative staff understand who DIFS is and how DIFS can help constituents with insurance and financial services questions, including the Affordable Care Act. We will explain our complaint process and our consumer outreach and educational tools.



**DEPARTMENT OF
INSURANCE AND
FINANCIAL SERVICES**

Who does the Department of Insurance and Financial Services regulate?

Are you prepared to answer questions or concerns from constituents about the Affordable Care Act or the Marketplace?

How do you help constituents file an insurance or financial complaint?

How does the complaint process work?

What types of education does DIFS provide?

Please RSVP to:
Andrea Miller, PIO
517-373-2380
millera16@michigan.gov